

## Quality Policy

It is the policy of Mechline Developments to supply our customers with products that conform in every respect to their expectations. The supply of products to customers shall serve to enhance and develop Mechline's overall business policy of being the UK's most professional supplier of high quality equipment to the commercial foodservice and environmental industries.

The Management team, shall ensure that the Quality Policy will at all times be relevant to the purpose and context of the company and supports the strategic direction of the organisation. The policy shall be amended as appropriate to ensure compliance with requirements and expectations of customers, of ISO 9001:2015, of any applicable legal requirements and the results of periodic reviews. Mechline is committed to the principle of continuous improvement of our Quality Management System to enhance our effectiveness in fulfilling customer expectations.

The Management team, shall clearly establish and define the objectives for Quality and shall ensure that all personnel are fully aware of and understand the Quality policy. The Management team, are committed to ensuring that the objectives are met at all levels of the organisation and for establishing an effective framework for reviewing these objectives.

The Management team, shall identify internal and external issues related to climate change that could affect our BMS, including those of interested parties.

The Management team, shall ensure that appropriate resources are available for the maintenance and development of the Quality system and that the integrity of the QMS is maintained when changes are planned and implemented. The Management team, shall encourage constant interaction between all levels of the organisation by ensuring that a 'no barriers' communications policy is followed.

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## Quality Policy

Continued .....2

The Management team, shall ensure that appropriate system reviews and audits are carried out at the frequency specified in the Quality system.

This policy is communicated to all employees, clients, suppliers and sub-contractors and is made available to the public and any other relevant interested parties, as appropriate.

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